

## **Refund Policy (effective March 05, 2013)**

### **General**

- All refund requests must be in writing (or by email) and are subject to a \$25.00 administration fee. (Verbal requests for refunds, made in person, over the phone or through voicemail will not be accepted.)
- Refund requests received after May 1 and by June 13 are subject to an additional \$25 withdrawal fee.
- Refund requests received after June 13 will not be accepted.
- Refunds will only be issued once uniforms and equipment are returned to the club (if applicable).
- Late fees are non-refundable.

### **Acceptance to a Competitive Team:**

- If a player is accepted to a competitive team (e.g. North Durham United FC) and notifies Brock Soccer Club, prior to May 1, a full refund will be issued (except any late fees previously paid are non-refundable).
- If a player is accepted to a competitive team after May 1 but before June 13, any refund will be subject to a \$50 withdrawal fee.

### **Requests due to Injury:**

- Where a player is injured prior to or during the season, a member may request in writing a review of their situation. All such requests will be assessed on their own merit.
- No refund request will be considered without a letter from a doctor.
- If the Recreational House League season has already begun, only a pro-rated refund, if any, will be considered.